



State of Louisiana
Louisiana Department of Health
Office of Aging Adult Services

MEMORANDUM

OAAS-P-18-013
OAAS-SC-18-002

TO: Direct Service Providers
Support Coordination Agencies

FROM: Allison Vuljoin *AV*
Research and Development Director

DATE: September 10, 2018

SUBJECT: OAAS Participant Surveys

The Office of Aging and Adult Services (OAAS) will be conducting statewide participant surveys with individuals that receive the following OAAS services:

- Adult Day Health Care (ADHC) Waiver;
- Community Choices Waiver (CCW)

Dr. Charles Gifford and Associates will be conducting these participant surveys on behalf of OAAS. Please inform your staff that someone from Dr. Charles Gifford and Associates may call your office to obtain necessary information (e.g. updated address, phone number, etc.) or ask for your assistance:

- Your agency may need to reach out to the direct service worker for assistance.
- Direct service worker may need to call the surveyor when worker is with the participant in order to schedule a meeting for the survey or so a home address can be verified.

Since there is a short time frame to complete these surveys, please assist us to ensure these surveys are completed in a timely manner.

If you have any questions, please contact the OAAS help line at 866.758.5035.